

W. 02678A-10-0303

ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (52)

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 88240

Date: 7/29/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jean Last: Steele

Account Name: Jean Steele

Home

Street:

Work:

City: Heber

CBR:

State: AZ Zip: 85928

is:

Utility Company: A. Peterson Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

(W-02678A-10-0303)

I am 81 years of age. Being cared for by Hospice, as I have terminal cancer in my right lung, and right breast. I have two caretakers, each spending three, and on half days with me. I have a very limited income of on or about the first of the month from SS Supp \$227 and on or about the third of the month, \$467 of a total of \$694 per month total income. Snowflake Highlands is a subdivision located off Highway 227 10 miles of Snowflake, Near Mile Marker 326. (The Heber address is for mailing only.) at Mile Marker #326 is Indian Pottery Rd., turn North 1/2 mile. I live on the north east corner of Indian Pottery Road and Bevey Drive. Water bill is still in the names of Jack, and Jean Steel, but Jack passed away August 7, 2007. I'm struggling to pay the utilities noe. My electric APS just went up form \$35.00 to \$81.00.

I must have distilled water, for my oxgen machine and bottled distilled cost less at the grocery store, than the rate the water co (A Petersen) is asking for at this time.

I's steaching every dollar, I get, to the fullest extent and the stress, and worry is taking a tole on the time I have left.

Please deny this request.

Thank you,
Jean Steel
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission
DOCKETED

AUG 6 2010



14/10/10

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7/30

I forward this to our Phoenix ACC office to docket.

FILE CLOSED.

End of Comments

Date Completed: 7/30/2010

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14/10/10